



Print Management Client

Configuration Guide

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Overview

The Lexmark Print Management Client (LPMC) is a software package installed on computers to let users submit print jobs securely to Cloud Print Management. It can be configured for any of the following environments:

- **Cloud Print Management**—Print jobs are stored on the Lexmark Cloud print queue until they are released from a printer installed with the Print Release application.
- **Hybrid Print Management**—Print jobs are stored on the user's workstation until they are released from a printer installed with the Print Release application.
- **Direct Print**—Print jobs are never held for release, but are sent and printed immediately on a configured printer.

Note: This document provides information on how to install, configure, and use LPMC with Lexmark Cloud Services.

Getting started

Deployment readiness checklist

Before you begin, make sure that:

- You have any of the following web browsers to access the Lexmark™ Cloud Services website and its web portals:
 - Microsoft Edge version 99 or later
 - Mozilla Firefox version 98 or later
 - Google Chrome™ version 99 or later
 - Apple Safari version 14 or later

- You have any of the following operating systems to run or install some Lexmark Cloud Services applications:

Lexmark Print Management Client

- Windows 11
- Windows 10
- macOS version 14 or later
- Ubuntu version 22.04 or later
- Windows Server 2022 or later

Note: To be able to use the LPMC version 3.5.x, make sure that you have installed Microsoft .NET Framework version 4.8 or later.

Configuring Lexmark Print Management Client

Downloading the Lexmark Print Management Client

The Lexmark Print Management Client is a software package deployed to computers to provide secure release of print jobs.

You can download the Lexmark Print Management Client package configured for either of the following environments:

- **Cloud Print Management**—Print jobs are stored on the Lexmark Cloud print queue until they are released from a printer installed with the Print Release application.
- **Hybrid Print Management**—Print jobs are stored on the user's workstation until they are released from a printer installed with the Print Release application.
- **Direct Print**—Print jobs are never held for release, but are sent and printed immediately on a configured printer.

1 From the Print Management web portal, click **Print Clients**.

2 From the Select client menu, select an operating system.

3 For Chrome OS, iOS, and Android operating systems, select the link that appears, and then click **Leave Site**.

For Windows, macOS, and Ubuntu operating systems, do any of the following:

- **For the Cloud Print Management package type:**
 - a From the Select package type menu, select **Cloud Print Management**.
 - b Click **Download Client**.
- **For the Hybrid Print Management package type:**
 - a From the Select package type menu, select **Hybrid Print Management**.
 - b Click **Download Client**.
- **For the Direct Print package type:**
 - a From the Select package type menu, select **Direct Print**.
 - b Depending on the organizational settings, select one of the following:
 - **Cost Centers**
 - **Departments**
 - **Personal**
 - c Select the assignments that you want to download.
 - d Click **Download Client**.
- **For the custom package type:**
 - a From the Select package type menu, select **Custom Package**.
 - b Click **Create Package**.
 - c From the Global Configuration Settings section, specify whether to show the print submission status notification.
 - d If you have a Lexmark Cloud Print Management environment, then do the following:
 - 1** From the Cloud Print Management section, select **Enable Cloud Print Management**.
 - 2** From the Print queue name section, select **Use default name [Cloud Print Management]** or **Set custom name**.

- e If you have a Lexmark Hybrid Print Management environment, then do the following:
- 1 From the Hybrid Print Management section, select **Enable Hybrid Print Management**.
 - 2 From the Print queue name section, select **Use default name [Hybrid Print Management]** or **Set custom name**.
- Notes:**
- For custom print queue names, type the name of the print queue in the Set custom name field. The print queue name must be at least three characters and must not include special characters.
 - By using the Set custom name option, you can name the print queue for users.
- 3 Select the option whether to let users change the print settings when releasing jobs at the printer.
- f If you have a Lexmark Direct Print environment, then do the following:
- 1 From the Direct Print section, select **Enable Direct Print**.
 - 2 Depending on the organizational settings, select one of the following:
 - **Cost Centers**
 - **Departments**
 - **Personal**
 - 3 Select the assignments that you want to download.
- g From the Print Driver Type section, select a print driver to include in the package.
- h From the Set Default Printer section, select which environment to use by default.
- i Click **Create**.
- j Download the package.

Installing the Lexmark Print Management Client

For Microsoft Windows operating system

- 1 From your computer, run the package.
- 2 Follow the instructions on the screen.

Notes:

- The executable files are saved in the Program Files folder.
- For custom packages, the configuration file is included in the downloaded compressed file. Make sure that the installer and the configuration file are in the same folder.
- The 3.5.0 release supports the previous configuration.xml files and converts them for you to the new json format on installation.
- The configuration and the log files are saved in the %allusersprofile%\LPMC folder after installation.
- To be able to use the LPMC version 3.5.x, make sure that you have installed Microsoft .NET Framework version 4.8 or later.

After the installation, you can either access Lexmark Cloud Print Management, or Lexmark Hybrid Print Management, or Lexmark Direct Print.

For macOS operating system software

- 1 From your computer, run the package.
- 2 Follow the instructions on the screen.

Notes:

- The executable files are saved in the **/Library/Lexmark/PrintManagementClient** folder.
- The configuration file, and the SSL certificates are saved in the **/var/Lexmark/PrintManagementClient** folder.
- The SSL certificates are saved in **/var/Lexmark/PrintManagementClient/TrustCerts**.
- The log file is saved in **/var/Lexmark/PrintManagementClient/Logs** as **lpmc.log**.
- For the custom package, the configuration file is included in the downloaded compressed file. Make sure that the installer and the configuration file are in the same folder.
- The 3.5.0 release supports the previous configuration.xml files and converts them for you to the new json format on installation.

Uninstalling LPMC for macOS operating system software

- 1 Open terminal from **/Library/Lexmark/PrintManagementClient** folder.
- 2 Execute the **uninstall.sh** file.

For Ubuntu operating system

- 1 Download the package.
- 2 Unzip and run the **.sh** file.

Notes:

- Installation is not permitted without Sidecar.
- The executable files are saved in the **/usr/share/Lexmark/PrintManagementClient** folder.
- The configuration file is saved in the **/etc/Lexmark/PrintManagementClient** folder.
- The SSL certificates are saved in **/var/Lexmark/PrintManagementClient/TrustCerts**.
- The log file is saved in **/var/Lexmark/PrintManagementClient/Logs/lpmc.log**.

Uninstalling LPMC for Ubuntu operating system

- 1 Open terminal from **/usr/share/Lexmark/PrintManagementClient** folder.
- 2 Execute the **uninstaller.sh** file or run the following:
 - **sudo dpkg -r lexmark-print-management-client**
 - **sudo dpkg --purge lexmark-print-management-client**

Note: It is not recommended to conduct antivirus scans on the **Lexmark/PrintManagementClient** and **%allusersprofile%\LPMC** folders and any of its sub-folders. Antivirus scans may result in locking essential files, blocking access to configuration files, and preventing print job file creation.

Applying the driver configuration

The LPMC installer supports the use of LDC files from the Printer Driver Configuration Utility. During installation, the system looks for specific file names for the LDC files.

Notes:

- To apply a driver configuration when the LPMC is installed, save the LDC file in the same folder as the LPMC installer.
- For Ubuntu and macOS, the LPMC installer does not support the use of LDC files.
- For Ubuntu 20.04 or later, to make the LPMC **SysTray** icon visible, install **AppIndicator** and enable it in GNOME.

Use the following file names:

- **PrintQueueConfiguration ldc** for the Cloud Print Management print queue
- **PrintQueueConfiguration ldc** for the Hybrid Print Management print queue

The LDC configuration must use the following value for the print queue:

```
<PrinterObject value="Cloud Print Management - PCLXL"></PrinterObject>
```

You can also use the following generic values for the printer profile and printer model:

```
<PrinterProfile name="Lexmark Universal v2" version="1.0">  
<PrinterModel value="Lexmark Universal v2"></PrinterModel>
```

Notes:

- If the legacy version of LPMC is installed on your workstation, then you can upgrade to the latest version of LPMC (version 3.5.x).
- Unreleased hybrid jobs are not retained. It is highly recommended not to have any pending jobs before the upgrade.
- Enabling automatic updates is supported only in the latest version of LPMC.

User can select one of the following settings when upgrading to the latest version of LPMC:

- **Keep User Setting**—To maintain your current settings, do the following:
 - 1 Run the LPMC package installer with your existing **configuration.json** or **configuration.xml** file.
 - 2 Place a copy of the **configuration.json** or **configuration.xml** file in the directory of the new LPMC package installer.
- **New User Setting**—To modify the existing settings, do the following:
 - 1 Download and edit the **configuration.json** or **configuration.xml** file.
 - 2 Place the edited files in the same directory as the existing LPMC package installer.
- **Default Setting**—If no **configuration.json** or **configuration.xml** file is attached to the LPMC installer package, then the default configuration settings provided by the downloaded LPMC installer package are applied.

Enabling automatic updates for Lexmark Print Management Client

- 1 From the Print Management web portal, click **Administration > Organizational Settings**.
- 2 From the General section, select **Enable automatic updates for installed print clients**.

3 Select either of the following:

- **As soon as possible**—Does not provide the user any option to postpone an update. The system automatically downloads and installs the latest version of LPMC available in the portal.
- **Within specific time period:**
 - Allows users to snooze updates up to a maximum of 7 days as configured by the administrator.
 - If the maximum snooze duration is exceeded, then the system initiates updates automatically.
 - If a user does not click **Update Later** within 5 minutes of the snooze dialog being displayed, then the system initiates updates automatically.

Managing the Lexmark Print Management Client

Checking for updates for the Lexmark Print Management Client

- 1 From your computer, in the system tray or the menu bar, click the Lexmark Print Management Client icon.
- 2 Click **Check for Updates**.

Always update your operating system to maintain optimal security and performance of your LPMC. Regular updates protect your system from the latest vulnerabilities and provide secured connections through encrypted data transfers and updated SSL certificates.

Identifying the version of Lexmark Print Management Client

- 1 From your computer, in the system tray or the menu bar, click the Lexmark Print Management Client icon.
- 2 Click **About Print Management Client**.

Identifying the version of Lexmark Print Management Client from the Client Status page

- 1 From the Print Management web portal, click **Print Clients > Client Status**.
- 2 Locate the LPMC version in the Client Version column.

Logging out from the Lexmark Print Management Client

Logging out from Lexmark Print Management Client deletes all Hybrid print jobs stored on your computer, making them no longer available for release. However, the print jobs that are already sent to the Lexmark Cloud print queue remain available.

Note: The following steps apply to Microsoft Windows, macOS, and Ubuntu operating systems.

- 1 From your computer, in the system tray or menu bar, right-click the Lexmark Print Management Client icon.
- 2 Click **Log out from Print Management**.

Note: After you log out, your authentication credentials are deleted. When you print again, you are prompted for your user credentials.

Using configuration files

The 3.5.0 release supports the previous configuration.xml files and converts them for you to the new json format on installation.

Understanding the configuration file elements and their values

configuration.json file

Notes:

- The configuration file is case-sensitive.
- Modify only the elements that are applicable to your configuration.
- **loggerSettings**
 - **loggingLevel**—The level of logging. Supported values are **info**, **debug**, **warn**, and **debug-http**. The default value is **info**.
 - **logIpAddresses**—To enable logging all the IP addresses for debugging (boolean).
 - **redactPrivateInformation**—Whether to redact private information like IP address, hostname, Mac, email, and user ID (boolean).
- **serverSettings**
 - **apiVersion**—The version of the API being used.
 - **idpServerUrl**—The URL of the Lexmark authentication server.
 - **cpmServerUrl**—The URL of the Lexmark Cloud Print Management server.
- **cloudPrintSettings**
 - **queueName**—The name of the cloud print queue.
 - **loopbackPort**—The loopback port number for cloud printing.
- **hybridPrintSettings**
 - **queueName**—The name of the hybrid print queue.
 - **loopbackPort**—The loopback port number for hybrid printing.
 - **lateBindingEnabled**—Whether changing print settings is enabled (boolean).
- **directPrintSettings:**
 - **printSettings**—A list of direct print settings.
 - **queueName**—The name of the direct print queue.
 - **loopbackPort**—The loopback port number for direct printing.
 - **loopbackPortName**—The name of the loopback port.
 - **ipAddress**—The IP address of the direct print server.
 - **usePrintCryption**—Whether to use print encryption (boolean).
- **uiSettings**
 - **authenticationMode**—The mode of authentication. Supported values are **DefaultBrowser**, and **WebView**. The default value is **DefaultBrowser**.
 - **displayNotifications**—Whether to display notifications (boolean).
 - **displayConnectionErrorMessageBoxes**—Whether to display connection error message boxes (boolean).

- **certificateValidationSettings**

- **certificateValidationSwitch**—Whether certificate validation is enabled (boolean).
- **certificateValidationDebugMode**—Whether certificate validation debug mode is enabled (boolean).
- **certificateRevocationMode**—The mode of certificate revocation. Supported values are **0** and **1**. The default value is **0**, that means no validation. **1** means certificate revocation using an online certificate revocation list (CRL) or OCSP.

Note: This setting is used only when **CertificateValidationSwitch** is set to **true**.

- **webProxySettings**—Settings related to application specific proxy.

- **enabled**—Whether the web proxy is enabled (boolean). The default value is **false**.
- **address**—The address of the web proxy. For example, <https://proxy-server/proxy.pac> or <https://10.10.0.1:9999>.

- **networkInterfaceSelectorSettings:**

- **prioritizeVirtualAdapters**—Whether to prioritize virtual adapters, i.e. VPN (boolean). The default value is **false**.
- **filterAutoIpAddresses**—Whether to enable filtering of automatic private IP addresses (boolean).
- **subnetFilter**—Include or exclude desired subnets.
 - **include**—A list of subnets to include.
 - **exclude**—A list of subnets to exclude.

Note: Depending on the requirement, you can add either **include** or **exclude**. It is not compulsory to add both these filters together.

```
"subnetFilter": {
  "include": [
    "10.141.0.0/16",
    "172.16.0.0/16"
  ],
  "exclude": [
    "169.254.0.0/16"
  ]
}
```

- **scheduleSettings**—Contains settings related to scheduling

- **ipChangeMonitorIntervalInSeconds**—The interval for monitoring IP changes (in seconds).
- **proxyCacheResetIntervalInSeconds**—The interval for resetting the cached proxy info (in seconds).

- **listenerPortSettings**

- **universalServicePort**—The port number to use for secure communication between the printer eSF application and the computer. The default port number is 9443.
- **updateServicePort**—The port used for remote update. The default port number is 3334.

Note: Make sure that there are no other running applications using the port.

- **driverName**—The name of the Lexmark print driver being used.
- **defaultQueueName**—The name of the default print queue.
- **printJobFileNameFormat**—The format for print job file names.
- **userFolderDirectoryMode**—The mode for the user folder directory for Windows OS only. The values are **Programdata** or **Roaming**.

Modifying the configuration file

- **Before installing LPMC**—The following steps apply when you want to modify the configuration file before installing LPMC:
 - 1 Extract the files from the ZIP folder.
 - 2 Open the **configuration.json**, or the **configuration.xml**, or the **DirectPrintConfiguration.xml** file with a text editor.
 - 3 If necessary, modify the values of the configuration settings.
 - 4 Save the file.
 - 5 Run the package. For more information, see [“Installing the Lexmark Print Management Client” on page 6](#).
- **After installing LPMC**— If you want to modify the configuration file after installing LPMC, then do the following:
 - 1 Edit the configuration files according to the specific directory on the respective operating systems. For more information, see [“Installing the Lexmark Print Management Client” on page 6](#).
 - 2 Restart your computer or the virtual machine after making changes to the configuration file.

Sample configuration file for Windows operating system

```
{
  "loggerSettings" : {
    "loggingLevel" : "info",
    "logIpAddresses" : false,
    "redactPrivateInformation" : true
  },
  "serverSettings" : {
    "apiVersion" : "3.0",
    "idpServerUrl" : "https://idp.eu.iss.lexmark.com",
    "cpmServerUrl" : "https://apis.eu.iss.lexmark.com/cpm"
  },
  "cloudPrintSettings" : {
    "queueName" : "Cloud Print Management - PCLXL",
    "loopbackPort" : 9168
  },
  "hybridPrintSettings" : {
    "queueName" : "Hybrid Print Management - PCLXL",
    "loopbackPort" : 9167,
    "lateBindingEnabled" : true
  },
  "directPrintSettings" : {
    "printSettings" : [ {
      "queueName" : "DirectPrint-10.195.144.79",
      "loopbackPort" : 9159,
      "loopbackPortName" : "DirectPrintPort9159",
      "ipAddress" : "10.195.144.79"
    }, {
      "queueName" : "DirectPrint-10.195.131.115",
      "loopbackPort" : 9160,
      "loopbackPortName" : "DirectPrintPort9160",
      "ipAddress" : "10.195.131.115"
    } ],
    "usePrintCryption" : false
  },
  "uiSettings" : {
    "authenticationMode" : "DefaultBrowser",
    "displayNotifications" : true,
    "displayConnectionErrorMessageBoxes" : true
  },
  "certificateValidationSettings" : {
    "certificateValidationSwitch" : true,
    "certificateValidationDebugMode" : false,
    "certificateRevocationMode" : 0
  },
  "webProxySettings": {
```

```

    "enabled": true,
    "address": "http://proxy-server/proxy.pac"
  },
  "networkInterfaceSelectorSettings" : {
    "prioritizeVirtualAdapters" : false,
    "filterAutoIpAddresses" : false,
    "subnetFilter": {
      "include": [
        "10.141.0.0/16",
        "172.16.0.0/16"
      ],
      "exclude": [
        "169.254.0.0/16"
      ]
    }
  },
  "scheduleSettings" : {
    "ipChangeMonitorIntervalInSeconds" : 60,
    "proxyCacheResetIntervalInSeconds" : 60
  },
  "listenerPortSettings" : {
    "universalServicePort" : 9443,
    "updateServicePort" : 3334
  },
  "driverName" : "Lexmark Universal v2 XL",
  "defaultQueueName" : "Hybrid Print Management - PCLXL",
  "printJobFileNameFormat" : "%d_%i.prn",
  "userFolderDirectoryMode" : "Programdata"
}

```

Sample configuration file for Ubuntu operating system

```

{
  "loggerSettings" : {
    "loggingLevel" : "info",
    "logIpAddresses" : false,
    "redactPrivateInformation" : true
  },
  "serverSettings" : {
    "apiVersion" : "3.0",
    "idpServerUrl" : "https://idp.eu.iss.lexmark.com",
    "cpmServerUrl" : "https://apis.eu.iss.lexmark.com/cpm"
  },
  "cloudPrintSettings" : {
    "queueName" : "Cloud_Print_Management",
    "loopbackPort" : 9168
  },
  "hybridPrintSettings" : {
    "queueName" : "Hybrid_Print_Management",
    "loopbackPort" : 9167,
    "lateBindingEnabled" : true
  },
  "directPrintSettings" : {
    "printSettings" : [ {
      "queueName" : "DirectPrint-10.195.144.79",
      "loopbackPort" : 9159,
      "loopbackPortName" : "DirectPrintPort9159",
      "ipAddress" : "10.195.144.79"
    }, {
      "queueName" : "DirectPrint-10.195.131.115",
      "loopbackPort" : 9160,
      "loopbackPortName" : "DirectPrintPort9160",
      "ipAddress" : "10.195.131.115"
    } ],
    "usePrintCryption" : false
  },
  "uiSettings" : {
    "authenticationMode" : "DefaultBrowser",
    "displayNotifications" : true,
    "displayConnectionErrorMessageBoxes" : true
  },
  "certificateValidationSettings" : {

```

```

    "certificateValidationSwitch" : true,
    "certificateValidationDebugMode" : false,
    "certificateRevocationMode" : 0
  },
  "webProxySettings": {
    "enabled": true,
    "address": "http://proxy-server/proxy.pac"
  },
  "networkInterfaceSelectorSettings" : {
    "prioritizeVirtualAdapters" : false,
    "filterAutoIpAddresses" : false,
    "subnetFilter": {
      "include": [
        "10.141.0.0/16",
        "172.16.0.0/16"
      ],
      "exclude": [
        "169.254.0.0/16"
      ]
    }
  },
  "scheduleSettings" : {
    "ipChangeMonitorIntervalInSeconds" : 60,
    "proxyCacheResetIntervalInSeconds" : 60
  },
  "listenerPortSettings" : {
    "universalServicePort" : 9443,
    "updateServicePort" : 3334
  },
  "driverName" : "Lexmark UPD Series",
  "defaultQueueName" : "Hybrid_Print_Management",
  "printJobFileNameFormat" : "%d_%i.prn",
  "userFolderDirectoryMode" : "Programdata"
}

```

Sample configuration file for macOS operating system

```

{
  "loggerSettings" : {
    "loggingLevel" : "info",
    "logIpAddresses" : false,
    "redactPrivateInformation" : true
  },
  "serverSettings" : {
    "apiVersion" : "3.0",
    "idpServerUrl" : "https://eu.iss.lexmark.com",
    "cpmServerUrl" : "https://apis.eu.iss.lexmark.com/cpm"
  },
  "cloudPrintSettings" : {
    "queueName" : "Cloud_Print_Management-Color",
    "loopbackPort" : 9168
  },
  "hybridPrintSettings" : {
    "queueName" : "Hybrid_Print_Management-Color",
    "loopbackPort" : 9167,
    "lateBindingEnabled" : true
  },
  "directPrintSettings" : {
    "printSettings" : [ {
      "queueName" : "DirectPrint-10.195.144.79",
      "loopbackPort" : 9159,
      "loopbackPortName" : "DirectPrintPort9159",
      "ipAddress" : "10.195.144.79"
    }, {
      "queueName" : "DirectPrint-10.195.131.115",
      "loopbackPort" : 9160,
      "loopbackPortName" : "DirectPrintPort9160",
      "ipAddress" : "10.195.131.115"
    } ],
    "usePrintCryption" : false
  },
  "uiSettings" : {

```

```
    "authenticationMode" : "DefaultBrowser",
    "displayNotifications" : true,
    "displayConnectionErrorMessageBoxes" : true
  },
  "certificateValidationSettings" : {
    "certificateValidationSwitch" : true,
    "certificateValidationDebugMode" : false,
    "certificateRevocationMode" : 0
  },
  "webProxySettings": {
    "enabled": true,
    "address": "http://proxy-server/proxy.pac"
  },
  "networkInterfaceSelectorSettings" : {
    "prioritizeVirtualAdapters" : false,
    "filterAutoIpAddresses" : false,
    "subnetFilter": {
      "include": [
        "10.141.0.0/16",
        "172.16.0.0/16"
      ],
      "exclude": [
        "169.254.0.0/16"
      ]
    }
  },
  "scheduleSettings" : {
    "ipChangeMonitorIntervalInSeconds" : 60,
    "proxyCacheResetIntervalInSeconds" : 60
  },
  "listenerPortSettings" : {
    "universalServicePort" : 9443,
    "updateServicePort" : 3334
  },
  "driverName" : "Lexmark Universal Color",
  "defaultQueueName" : "Hybrid_Print_Management-Color",
  "printJobFileNameFormat" : "%d_%i.ps",
  "userFolderDirectoryMode" : "Programdata"
}
```

Sending print jobs from your computer

- 1 Open a file or image.
- 2 Select the print option, and then select the Lexmark Cloud Services print release queue.
- 3 Click **Print**.
- 4 If prompted, type your e-mail address and password.

Note: If you cannot authenticate within three minutes, then the session expires and the submitted job gets deleted.

Getting help

Cannot install the Lexmark Print Management Client

Try one or more of the following:

Uninstall the previous versions of the Lexmark Universal Print Management Client

Contact your administrator

Cannot access the Print Management web portal

Try one or more of the following:

Make sure that the user roles are assigned appropriately

For more information, contact your organization administrator.

Contact the Lexmark Customer Support Center

A warning appears when downloading the Lexmark Print Management Client

Try one or more of the following:

Accept the warning

Some browsers warn users of the risk associated with downloading EXE files.

For Windows 10 or later versions operating system, disable the SmartScreen feature temporarily

For more information, see the documentation for your operating system.

Custom settings from a LPMC installation do not appear

Try one or more of the following:

Make sure that you have created an configuration.json file

Make sure that the installer and the configuration files are in the same folder

- Download the installer (EXE) file from the Print Management portal.

Lexmark Cloud Print Management print queues do not appear on client workstations

Try one or more of the following:

Make sure that the configuration file has the correct modes

Notes:

- For Microsoft Windows operating system, the configuration file is saved in the **C:\ProgramData\LPMS** folder.
- For macOS operating system software, the configuration file is saved in the **/var/Lexmark/PrintManagementClient** folder.
- For Ubuntu operating system, the configuration file is saved in the **/etc/Lexmark/PrintManagementClient** folder.

Make sure that the value in the “queueName” setting does not contain any special character

For more information, see [“Using configuration files” on page 10](#).

Uninstall, and then install the package

Lexmark Print Management Client only enables modes defined in the configuration file during installation.

Installation with an LDC file is not working (Windows only)

Try one or more of the following:

Make sure to use the correct file names

During installation, the system looks for specific file names for the LDC files.

Use the following file name:

PrintQueueConfiguration ldc for the Cloud Print Management print queue, and for the Hybrid Print Management print queue.

Make sure to use the correct names for the print queue

The LDC configuration must use the following value for the print queue:

```
<PrinterObject value="Cloud Print Management - PCLXL"></PrinterObject>
```

Note: If a custom name is used for the print queue, then the value in **PrinterObject** must be the custom name of the print queue.

You can also use the following generic values for the printer profile and printer model:

```
<PrinterProfile name="Lexmark Universal v2" version="1.0">  
<PrinterModel value="Lexmark Universal v2"></PrinterModel>
```

Notices

Edition notice

December 2024

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